

[www.resortcom.com](http://www.resortcom.com)



**Dennis Morrissey**

*Chief Operations Officer*

dennism@resortcom.com

**ResortCom** provides financial, reservations, and pre-arrival services to hospitality industry clients. With more than three decades of experience, we are a medium-sized organization servicing 500,000 timeshare owners per year. Our Las Vegas contact center is staffed with multicultural corporate, regional, and local experts sensitive to diverse customs and business practices.

ResortConnect™, our proprietary, highly secure member services software platform, is the most advanced software in the industry. Powerful and fully customizable to your needs, it supports multiple currencies and languages, offers a back-office component, both member and agent portals, full points and weekly contract management options, and completely secure, PCI-compliant encryption. ResortConnect streamlines the customer experience, creates revenue-generating opportunities, and delivers exceptional member accounts management.

Our reputation as a top performer in Global Portfolio Management—exemplified in healthy portfolios, low delinquencies, low foreclosure rates, and high customer satisfaction—is unrivaled. In addition to loan receivables servicing and portfolio management, our Financial Services division specializes in maintenance fee billing and collections, merchant credit card services, tax withholding trust administration, custodial services, and lender support. ResortCom delivers a range of cutting-edge services and a flexible, customizable platform to maximize your success.

